

**DATA PRIVACY STATEMENT**

**FOR THE INTERNET SERVICE**

**ROUTE PLANNING**

Karlsruhe, 15.05.2016

	Data Privacy Statement
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This Data Privacy Statement applies to the use of our Internet service for route planning. When using our web pages, our general data protection statement applies, which is available at <http://company.ptvgroup.com/de/datenschutz/>. This Data Privacy Statement takes precedence if you have registered as a User for our route planning service.

## 1 Login data

You require a user account in order to use our service. We create this account using the login data you enter. The login data contains certain company and personal data. You can change this login data yourself in the customer centre. We wish to expressly state that we will only use personal data if and insofar as this is necessary for the use of the service, or if you have agreed to your data being used for other purposes.

## 2 Using the service

Every time the User logs in, we save the login data and login time. The User's IP address is also saved at every login. The IP address is only saved in order to clarify or prevent technical problems or misuse of the service.

When the User saves information within the service (e.g. addresses for route planning, lists of stop-off points, settings, collectively the "User's usage data"), PTV saves this data together with the User's login data.

You can edit and delete this data yourself. Editing or use of the usage data only takes place in accordance with the User Agreement and to the extent to which this is necessary to provide the agreed service.

We would like to advise you that we save specific service requests in order to analyse user behaviour and create a service tailored to users' needs. The data used for this purpose is completely anonymised. A consolidation of this data with the User's or third party's personal data does not take place.

## 3 Data security

We guarantee the security of your data in accordance with all legal requirements. Should you have questions on this subject, please feel free to contact us. We will be happy to provide you with our data security policy upon request.

## 4 Data processing by third parties

In order to save and process your data, we also use the storage systems of external service providers. Furthermore, your data will also be processed within our company and its affiliates and partners in cooperation in connection with other services and applications. In these cases, we ensure the security of your data by concluding data

security agreements with the service provider in question, which comply with the strict legal requirements in place.

Please remember to ensure that the consent you have already given above as well as the consent of your employees or other persons also covers data processing by third parties as described here.

## 5 Deleting data

We delete IP addresses saved during registration within a week after login.

We also delete all of your data within 8 weeks after terminating the User Agreement.

Please bear in mind that this does not apply to the anonymised data you provide to the service. We are also obliged to inform you that we block data which we must retain due to statutory retention obligations (e.g. account and contractual data).

## 6 The User's right to information

Should you, your employees or other concerned persons desire, those affected can of course request information about the personal data we have recorded about them or saved under their pseudonym at any time, in accordance with legal requirements. Please send any requests to:

### **PTV GROUP**

Haid-und-Neu-Str. 15

76131 Karlsruhe

Germany

[info@ptvgroup.com](mailto:info@ptvgroup.com)

Tel.: +49 (0) 721 9651 8199

[www.ptvgroup.com](http://www.ptvgroup.com)